# Summit Service Tools™

| Edition Benefits and Features Guide | |
|---|---|
| **Lite Editions** | **Plus Edition** |
| Lite Editions focus on a single, specific purpose to quickly boost your business. Simple to operate but powerful in results, these tools offer a glimpse of the possibilities that Summit software can provide, while you get a compact solution to immediately grow your business. Now is the time to put Ritam Technologies to work for you. | The Plus Edition combines the features of the two Lite products and includes additional bonus features. Everything you need to quickly expand your business: detailed customer tracking, work order printing, auto-repeat, diagrams, site photos, mapping, and automatic emailing. If you need billing and accounting features, step up to one of our full systems: Plus, Pro, Deluxe or Premium. |

| Features | Service Reminders Lite Edition | Service Dispatch Lite Edition | Reminders + Dispatch Plus Edition (Two Lite Editions combined into a single integrated Plus Edition -- with added features) |
|---|:---:|:---:|:---:|
| Unlimited customers, job sites, and work orders | √ | √ | √ |
| Speedy customer and job search by multiple methods | √ | √ | √ |
| System types and detailed location / size data | √ | √ | √ |
| Detailed work history with comments, descriptions | √ | √ | √ |
| Marketing / mailing labels by customer and job site | √ | √ | √ |
| Customer suspense monitoring | √ | √ | √ |
| Schedule date, planned next service date | √ | | √ |
| Adjustable service frequency (days, weeks, months) | √ | | √ |
| Reminder cards, labels, call reports by task type | √ | | √ |
| Thank You cards and marketing coupons | √ | | √ |
| Schedule technicians, trucks, and specialized equipment | | √ | √ |
| Track assignment of up to three technicians per job | | √ | √ |
| Priority-based workflow management by technician or truck | | √ | √ |
| Job status tracking from proposal to completion | | √ | √ |
| Link directly from dispatching to work order details | | √ | √ |
| Work order printing: individual or batch | | | √ |
| Open order reporting by date, technician, and area | | | √ |
| Auto-repeat of contractual work | | | √ |
| Contract due to expire reminder cards, labels, call reports | | | √ |
| Attach diagrams, photos, maps to work orders | | | √ |

| Features | Service Reminders Lite Edition | Service Dispatch Lite Edition | Reminders + Dispatch Plus Edition (Two Lite Editions combined into a single integrated Plus Edition -- with added features) |
|---|---|---|---|
| Optimize service routes on street level maps anywhere in the world:<br><br>• Worldwide mapping<br>• Instant route optimization<br>• Truck capacities, hours available<br>• Arrival times considered<br>• Mobile route management<br>• Voice navigation<br>• Emergency dispatch<br>• Signal successful completion<br>• Tracking current truck locations<br>• Historical route review<br><br>-Requires subscription to online mapping and mobile route management app (est. $10 per month, per truck). | | | √ |
| Direct and batch emailing | | | √ |
| Multi-user options and network capabilities | | | √ |
| User logins with critical feature and menu security controls | | | √ |